

Turn off internet security that was just released by spectrum and other internet providers to block some unwanted Services like **YAK-Chat**. This will not affect your internet security. They have just implemented this on 9-24-25 as a way to force customers to pay them for their cable services. Turning of their internet security will NOT affect your internet safety in any way.

We also HIGHLY recommend getting your own router and modem. It can really help everything work better.

Spectrum/Charter

How to Disable Spectrum Security Shield

1. **Log in to Spectrum**
 - Open the **My Spectrum app** on your device, or go to spectrum.net in a web browser.
 - Sign in with your Spectrum account username and password.
 2. **Go to Services**
 - In the app or website, select the **Services** tab.
 - Choose **Internet** from the list of available services.
 - Select your **router** from the devices shown.
 3. **Locate Security Shield**
 - Scroll through the Internet settings until you find **Security Shield**.
 - Depending on your app version, it may appear in a dedicated **Security** or **Settings** section.
 4. **Turn Off Security Shield**
 - Use the **toggle switch** next to Security Shield to turn it **Off**.
 - Confirm if prompted.
 5. Reboot your Router and modem. Leave them unplugged for 5 minutes and replug them back in.
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Xfinity

Disable Advanced Security

This can ONLY be completed in the Xfinity APP on you phone. If you don't have it on your phone, Go to the APP store or Play store and download it and login first.

To disable Advanced Security in the Xfinity app, follow the steps below.

1. Go to the **Security or Home** tab.
2. Select **Advanced Security**.
3. Select **Advanced Security** under **Settings**.

4. You'll see a pop-up window. Select **Turn Off**.

Reboot your Router and modem. Leave them unplugged for 5 minutes and replugin them back in.

AT&T

Remove ActiveArmor and your personal data

Security Shield is enabled by default on your Advanced Home WiFi service. However, you can turn off and turn on this feature as you wish using [My Spectrum App](#).

Here's how:

1. Go to **Settings** in the ActiveArmor app.
2. Tap **Subscription** and choose **Remove service**. Then, follow the prompts.

Your personal data used to perform the functions of AT&T ActiveArmor service will be removed within 48 hours of cancellation.

Good to know: Canceling the ActiveArmor service doesn't remove the app from your phone. You'll need to delete or uninstall the app.

Downgrade from ActiveArmor advanced mobile security to free obile security

You have to downgrade from AT&T ActiveArmor advanced mobile security the same way you signed up for it. For example, if you subscribed from an app provider on your phone, you'll have to cancel your subscription there too. When you do, your account will close at the end of your current subscription period, and you won't be charged again.

Downgrade in the app

1. Open the AT&T ActiveArmor app and go to **Settings**.
2. Tap **subscription**, then **Change Subscription**.
3. Select **Downgrade to Free**.
4. Tap **Confirm**.

Cancel Android subscription

1. Go to the Google Play store.
2. Select the profile icon at the top right.
3. Select **Payments & Subscriptions**.
4. Select **Subscriptions** and look for AT&T ActiveArmor.
5. Tap **Cancel subscription** and follow the prompts.

Reboot your Router and modem. Leave them unplugged for 5 minutes and replugin them back in.

Comporium

1. Security settings,
2. Online defense,
3. Advanced IOT
4. Unassign

Reboot your Router and modem. Leave them unplugged for 5 minutes and replugin them back in.

T-Mobile

1. Open the T-Life app on your phone or tablet.
2. Go to the Manage tab and tap the gear icon in the top-right corner.
3. Scroll down and tap Privacy & policies in the menu.
4. Tap Privacy dashboard and find the relevant toggles.
5. Toggle off the Advanced Cyber Security feature.

In some cases, this works, [if it does not, go here to Get a VPN instead](#)

Netgear and Nighthawk Routers:

Log in to Router and turn off Netgear Armor

I hope this guide will help you

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